

Welcome to Your New Prescription Benefit Program

Your Prescription Benefit Plan through Capital Rx

When it comes to your health, Capital Rx is with you every step of the way. Our top-tier services and resources are available to help you make the most informed decisions for you and your family.



Using Your Capital Rx ID Card at Retail Pharmacies

Please present your new prescription card along with your prescription to one of our 60,000+ retail pharmacies.



Save time with GeniusRx Mail Service

If you are prescribed a 90-day prescription for maintenance medications (e.g. long-term conditions like arthritis, asthma, diabetes, high blood pressure or high cholesterol), you can fill your prescription at retail pharmacies or through mail service.

Getting started with GeniusRx mail service:

Please reach out to your prescriber and update your mail order pharmacy provider as GeniusRx. Prescriptions are accepted via e-prescribe or fax.



E-prescribe: Have your doctor e-prescribe to **GeniusRx**.



Fax: Have your doctor fax your prescription to **1-833-308-0115**. Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis for timely processing.

Setting up an account with GeniusRx is easy!

Choose one of the following methods to complete your account with GeniusRx so you are able to request refills on existing prescriptions or order new medications.



Online: You can register online at **www.cap-rx.com** to quickly and easily manage your account and prescriptions. Please have payment information readily available for secure checkout.



Phone: Call us at **1-844-752-2779** and follow the prompts for medications delivered to your home. Please have your prescription and payment information readily available.



Prior Authorization/Step Therapy/Quantity Limit

In order to ensure safe and appropriate use of certain medications, your prescription benefit program may have prior authorization, step therapy, and/or quantity limits for certain medications.

- **Prior authorization** requires you and your physician to obtain approval from Capital Rx prior to medication being dispensed.
- **Step therapy** is when your prescription benefit requires you to try another medication (usually a generic) prior to starting the medication your physician prescribed (usually a brand).
- **Quantity limits** only allow you to receive up to a maximum dosage or quantity for certain medications, based on clinically-approved prescribing guidelines.

Call customer service at **1-844-752-2779** to determine if your medication(s) are subject to prior authorization, step therapy, and/or quantity limit requirements.



Once you get a new prescription for your specialty medication, follow these easy steps:

1. Have your healthcare professional e-prescribe to **GeniusRx** or fax your prescription to **1-833-308-0115**. Make sure your prescriber includes your contact information. If prior authorization is required, your prescriber may need to take extra steps to submit your prescription.
2. A representative from GeniusRx will call you to get more information and schedule your first delivery.
3. If you have any questions regarding your specialty medication, please contact **1-844-752-2779**.



Capital Rx Customer Care is available 24 hours a day, 7 days a week at **1-844-752-2779**.

Log into the Capital Rx Member Portal to manage your benefits and access all digital tools available!

