



Check it out!

You have a new  
prescription benefits card.

# CAPITAL RX

## YOUR PRESCRIPTION BENEFITS MANAGER

Capital Rx Customer Care is available for members 24/7 at **1-844-752-2779**

Capital Rx is the Teamsters Health and Welfare Fund's prescription benefits manager. Capital Rx is dedicated to giving our members the best service and resources required in prescription benefits management. As with any benefit provider, there comes lots of questions. Below are a few questions and answers to help you understand your pharmacy and prescription benefits at a glance.

### My Capital Rx prescription benefits identification card:

As of January 1, 2022, specialty medication and mail order service changed to GeniusRx pharmacy through Capital Rx. Your prescription benefits have not changed and you can keep filling at the same pharmacy. However, you must present your Capital Rx ID card, along with your prescription, every time you fill your prescription at a retail pharmacy. In addition, you can refill your 90-day maintenance prescriptions at retail with one copay.

### Who do I call if I have not received my prescription ID card or need a new one?

If you did not receive your prescription ID cards in the mail or need a replacement card, please call **Capital Rx Customer Care at 1-844-752-2779**. Capital Rx Customer Care is available 24 hours a day, 7 days a week.

### What are my prescription copays with Capital Rx?

Your current copay structure has not changed. However, you may want to check with Capital Rx through their online member portal at [www.cap-rx.com](http://www.cap-rx.com) to manage your benefits or before you fill your prescription to search for the lowest cost drug at surrounding retail pharmacies.

### How do I get my prescriptions through mail order service?

Capital Rx's **mail order** pharmacy service is GeniusRx. For members using mail order pharmacy to refill maintenance medications, prior to your first fill, please call **1-844-752-2779** or create a profile online at [www.cap-rx.com](http://www.cap-rx.com) to quickly and easily manage your account and prescriptions. You can also have your doctor e-prescribe to **GeniusRx** or fax your prescription to **1-833-308-0115**. Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis for timely processing.

### How do I get my specialty medication through Capital Rx?

Capital Rx's **specialty pharmacy** is GeniusRx. If you have been prescribed a specialty medication, please have your doctor e-prescribe to **GeniusRx** or fax your prescription to **1-833-308-0115**. A representative from GeniusRx will call you to get more information and schedule your first delivery.

Be an informed consumer, take the time to understand your prescription benefits plan and shop around for the best prescription price that meets your financial needs. If you have questions about your prescription ID card, mail order or specialty pharmacy, please call **Capital Rx Customer Care at 1-844-752-2779**.

