

Welcome to Your New Prescription Benefit Program



Your Prescription Benefit Plan through Capital Rx

When it comes to your health, Capital Rx is with you every step of the way. Our top-tier services and resources are available to help you make the most informed decisions for you and your family.



Using Your Prescription Drug Card at Retail Pharmacies

Please present your new prescription ID card along with your prescription to any of our 60,000+ retail pharmacies every time you fill your prescription.



Getting a 90-Day Supply of Your Prescriptions

If you are prescribed a 90-day prescription for maintenance medications (e.g. long-term conditions like arthritis, asthma, diabetes, high blood pressure or high cholesterol), you can fill your prescription at retail pharmacies or through mail service. A Costco membership is not required.

Getting started with Costco mail service:

Prior to your first fill by mail, please call **1-844-752-2779** and follow the prompts for medications delivered to your home or create a profile on **pharmacy.costco.com** and make an online request.

Choose one of the following options to submit your prescription to Costco's mail-order pharmacy:



E-prescribe: Have your doctor e-prescribe to **Costco Pharmacy #1348, Zip Code 47130**.



Fax: Have your doctor fax your prescription to **1-877-258-9584**. Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis for timely processing.



Mail: Mail your prescription and completed order form to **Costco Mail Order, 260 Logistics Ave, Suite B, Jeffersonville, IN 47130**.



Prior Authorization/Step Therapy/ Quantity Limit

In order to ensure safe and appropriate use of certain medications, your prescription benefit program may have prior authorization, step therapy, and/or quantity limits for certain medications.

- **Prior authorization** requires you and your physician to obtain approval from Capital Rx prior to medication being dispensed.
- **Step therapy** is when your prescription benefit requires you to try another medication (usually a generic) prior to starting the medication your physician prescribed (usually a brand).
- **Quantity limits** only allow you to receive up to a maximum dosage or quantity for certain medications, based on clinically-approved prescribing guidelines.

Call customer service at **1-844-752-2779** to determine if your medication(s) are subject to prior authorization, step therapy, and/or quantity limit requirements.



Specialty Medications

Once you get a new prescription for your specialty medication, follow these easy steps:

1. Have your doctor e-prescribe to **Costco Pharmacy #1349, Zip Code 47130** or fax your prescription to **1-800-644-1180**. Make sure your prescriber includes your contact information. If prior authorization is required, your prescriber may need to take extra steps to submit your prescription.
2. A representative from Costco Specialty Pharmacy will call you to get more information and schedule your first delivery.

Questions? The Member Help Desk is available 24 hours a day, 7 days a week at **1-844-752-2779**.