

# Check it out!

You have a new  
prescription benefits card.



## With a new ID card comes new advantages.

At Capital Rx, we're dedicated to helping you understand your prescription benefits, with top-tier service and resources that support living healthier and more vibrant lives. With your new ID card, you have access to our new digital portal, connecting you to your plan and patient information.



### As of January 1, 2021, please utilize your new prescription ID card

#### Prepare for the transition:

Your benefits haven't changed but we recommend you refill your current medication prior to January 1, 2021 to ensure there is no disruption.

#### Your old prescription card will become inactive on January 1, 2021:

You will need to present the new ID card to fill your medication beginning on January 1, 2021.

#### Keep filling at the same pharmacy:

Capital Rx maintains a national retail network of more than 60,000+ pharmacies.



### Specialty Medications

#### Once you get a new prescription for your specialty medication, follow these easy steps:

1. Have your doctor e-prescribe to **Costco Pharmacy #1349, Zip Code 47130** or fax your prescription to **1-800-644-1180**. Make sure your prescriber includes your contact information. If prior authorization is required, your prescriber may need to take extra steps to submit your prescription.
2. A representative from Costco Specialty Pharmacy will call you to get more information and schedule your first delivery.



### Getting a 90-Day Supply of Your Prescriptions

If you are prescribed a 90-day prescription for maintenance medications (e.g. long-term conditions like arthritis, asthma, diabetes, high blood pressure or high cholesterol), you can fill your prescription at retail pharmacies or through mail service. A Costco membership is not required.

#### Getting started with Costco mail service:

Prior to your first fill by mail, please call **1-800-607-6861** or create a profile on **www.pharmacy.costco.com** and make an online request.

#### Choose one of the following options to submit your prescription to Costco's mail-order pharmacy:



**E-prescribe:** Have your doctor e-prescribe to **Costco Pharmacy #1348, Zip Code 47130**.



**Fax:** Have your doctor fax your prescription to **1-877-258-9584**. Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis for timely processing.



**Mail:** Mail your prescription and completed order form to **Costco Mail Order, 260 Logistics Ave, Suite B, Jeffersonville, IN 47130**.



### Questions?

The Member Help Desk is available 24 hours a day, 7 days a week at **1-844-752-2779**.