



Check it out!

You have a new
prescription benefits card.

CAPITAL RX

YOUR PRESCRIPTION BENEFITS MANAGER

The Capital Rx Help Desk is available for members 24/7 at **1-844-752-2779**

Capital Rx is the Teamsters Health and Welfare Fund's prescription benefits manager. Capital Rx is dedicated to giving our members the best service and resources required in prescription benefits management. As with any benefit provider, there comes lots of questions. Below are a few questions and answers to help you understand your pharmacy and prescription benefits at a glance.

Your Capital Rx Prescription Benefits ID Card

As of January 1, 2021, specialty medication and mail order pharmacy changed to Costco Rx Specialty Pharmacy through Capital Rx. Due to this change all eligible members received a new, re-issued Capital Rx prescription benefits identification card in the mail. **Your prescription benefits have not changed and you can keep filling at the same pharmacy.** However, as of 01/01/2021, members must present their new Capital Rx ID card, along with their prescription, every time they fill their prescription at a retail pharmacy. In addition, members can refill 90-day prescriptions at retail with one copay. **Please note, old prescription identification cards are no longer valid as of 12/31/2020.** If your pharmacy tries to fill or refill a prescription using your old ID card it will be rejected indicating that the cardholder details are not active.

Who do I call if I have not received my Capital Rx ID cards in the mail?

If you did not receive your new prescription ID cards in the mail, please call the **Capital Rx Member Help Desk at 1-844-752-2779**. The Capital Rx Help Desk is available 24/7.

What are my prescription copays with Capital Rx?

Your current copay structure has not changed. However, you may want to check with Capital Rx through their online price a drug tool at **www.cap-rx.com** before you fill your prescription to search for the lowest cost drug at surrounding retail pharmacies.

How do I get my prescriptions through mail-order pharmacy?

Capital Rx's mail order pharmacy is Costco Rx. For members using mail order pharmacy to refill maintenance medications, prior to your first fill, please call **1-800-607-6861** or create a profile online at **www.pharmacy.costco.com** and make an online request. You can also have your doctor e-prescribe to **Costco Pharmacy #1348, Zip Code 47130** or fax your prescription to **1-877-258-9584**. If you prefer you can mail your prescription and completed order form to **Costco Mail Order, 260 Logistics Ave., Suite B, Jeffersonville, IN 47130**.

How do I get my prescriptions through specialty pharmacy?

If you have been prescribed a **specialty medication**, please have your doctor e-prescribe to **Costco Pharmacy #1349, Zip Code 47130** or fax your prescription to **1-800-644-1180**.

A representative from Costco Specialty Pharmacy will call you to get more information and schedule your specialty medication delivery.

Be an informed consumer, take the time to understand your prescription benefits plan and shop around for the best prescription price that meets your financial needs. If you have questions about your prescription ID card, mail order or specialty pharmacy, please call the **Capital Rx Help Desk at 1-844-752-2779**.

