



Welcome to Your New Prescription Benefit Program



Your Prescription Benefit Plan through Capital Rx

Capital Rx is your new prescription benefit manager. We are dedicated to giving you the best service and the resources necessary to help you and your family make better healthcare decisions.



What's Changing

- Capital Rx is the new prescription benefit manager.
- Present your prescription ID cards to the pharmacy.
- Magellan Rx Pharmacy is Capital Rx's mail-order and specialty pharmacy provider.
- While most pharmacies are in Capital Rx's 69,000+ network of pharmacies, please check with your pharmacy to confirm they are in-network.
- 90-day maintenance drugs can be filled at all in-network pharmacies with one copay.

What's Staying the Same

- Your current copay structure is not changing.
- Your prescription may have prior authorization, step therapy, and/or quantity limits. Please use the **drug look-up tool**, which can be accessed at www.cap-rx.com under **Members >> Forms >> Formulary & Coverage Information**, to learn about new requirements for your medication.

Getting a 90-day Supply of Your Prescriptions Through Mail Service

Starting 3/1/2019, Capital Rx's mail-order pharmacy, Magellan Rx Pharmacy, will be your new prescription mail service provider. If you are prescribed a 90-day prescription for maintenance medications (e.g. long-term conditions like arthritis, asthma, diabetes, high blood pressure or high cholesterol), you could save time and money with mail service.

Get started with mail service: Prior to your first fill with mail-order, please call 800-424-7491 or mail a completed order form with payment information to PO Box 620968, Orlando, FL 32862. The form can be downloaded at www.cap-rx.com.

Choose one of the following options to submit your prescription to Capital Rx's mail-order pharmacy:



E-prescribe: Have your doctor e-prescribe to Magellan Rx Pharmacy – Home.



Fax: Have your doctor fax your prescription to 1-888-282-1349. Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis for timely processing.



Mail: Mail us your prescription and completed order form to PO Box 620968, Orlando, FL 32862.

To prepare for the transition, we recommend you refill your current mail-order medication prior to 3/1/2019.

Questions? Beginning on 3/1/2019, the Member Help Desk will be available 24 hours a day, 7 days a week at 800-424-7491.

Online Tools at www.cap-rx.com

Starting on 3/1/2019, go to www.cap-rx.com to complete your registration and gain access to your online member profile, providing:

- 🔍 Drug formulary and lookup tools
- 📄 Access to view and download pharmacy claims
- 📍 Participating pharmacy locator tool